

**Tourist rental**  
**Alla Finestra sul Parco**  
**Happy to host you**

**Conditions of stay**

The conditions to be observed in our structure are not only those established by law, but above all those dictated by common sense and mutual respect.

Reservations are considered valid upon receipt of the deposit of 25% of the total cost of the stay, by bank transfer, PostePay recharge, etc. The balance will be paid on the day of your arrival at the property.

**Check-in** - Upon arrival, guests' documents will be requested, valid, necessary to comply with the obligations established by current regulations. Payment is required, in addition to the cost of the stay, of the **Municipal Tourist Tax** which amounts to €. 1.00 per person, per night. Our staff will then be happy to give you the keys, show you the room and provide you with the information you need.

**Check-out** - On the day of your departure, the rooms must be vacated no later than 10:30 am to allow for cleaning, unless otherwise agreed.

**Equipment** - In the room you will find, free of charge, air conditioning, mini fridge, kettle, cups and tea / coffee bags, as well as **Wi-Fi** connection. The rooms are not equipped with **TV**.

For the type of structure no service is provided, therefore the following are excluded:

- breakfast, rearrangement and cleaning of the room for the duration of the stay;

We advise you to use make-up remover wipes to avoid damaging the towels, make-up and sunscreen damage irretrievably the linen. Correct and civil use of the toilets is recommended, avoiding throwing anything in the toilet, remembering that there are special baskets.

**Hours** - You will have your room keys at your disposal, so you can come and go as you please.

**Lights and air conditioners** - For responsible energy consumption it is recommended to turn off the lights and air conditioners every time you leave the room. Systematically close the windows when the heating or air conditioning are in use and maintain a reasonable temperature in the room. Do not leave chargers connected when not in use.

**Responsibility** - The customer who due to improper use, negligence or carelessness damages the structure, its equipment or objects in use, will be charged the necessary amounts for repairs, replacements and cleaning of the case. Any damage must be declared and compensated immediately to the manager of the facility. All charges in the event of customer default will be applied directly using the credit card details provided by the customer at the time of booking. For ascertained subtractions, we will proceed in accordance with the law. In accordance with the regulations of the structure and the rules of the **Municipal Police**, it is required to observe silence in the time slot from 14:00 to 16:00 and from 22:00 to 08:00. The structure declines all responsibility for the loss, theft or / and damage to objects of your property left in the rooms and for any damage to people, animals or things to and from third parties. It is absolutely not allowed to smoke inside the rooms and rooms. It is strictly forbidden to receive visits and additional guests other than those residing there. In case of loss of the keys, guests are required to pay compensation for them. We are not responsible for any disservices due to total or partial lack of supplies such as electricity, water, telephone line or internet connection not dependent on our wishes.

**Emergency numbers** - 112 ( police ), 115 ( fire brigade ), 118 ( first aid ).

Sure of your collaboration we remain at your disposal for any clarification, we wish you a happy stay.